

CG 13-24

Received & Inspected

APR -7 2013

Mar. 26, 2013

FCC Mail Room

11442 SW 139 St.
Dunnellon, FL 34432

2000C

Dear Ms. Dortch:

I am writing to protest the imposition of a captioning button on closed-captioning phones. This imposes a completely unnecessary burden on the extreme elderly and handicapped people who count on this phone for communication.

I myself am a very spry and healthy senior citizen--with the exception of my ears. I cannot understand conversation on a conventional phone, and rely entirely on my closed-captioning phone. I can assure you that no one else in this household uses or ever has used my phone! To tell the truth, the phones don't work as well as they might!

Requiring the captioning to be turned on certainly won't keep a hearing person from using the special phone, but it certainly would hamper many of its many needy users.

F.C.C., please reconsider your foolish ruling.



Jane Rininger

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